



## **Liège Emmerz**

### Associate Partner

Liège Emmerz covers Latin and South America as our Regional Market Leader.

She brings extensive expertise in the development and implementation of performance-enhancing processes to the table. Most recent projects include the opening preparation of the New Passenger Terminal at the International Airport of RioGaleao, Rio de Janeiro, the Maintenance Efficiency Improvement of AZUL and the Air Cargo Capacity Review of the Air Cargo Terminal of GRUAirport. In the Airline world she directed the Safety Audit of Avianca Brasil prior to its entrance in the Star Alliance, the Performance Evaluation & Rollover Management for Germania Airlines, and Air Operator Certification in Germany for Turkuaz Airlines. Her skills and experience also proved invaluable to Brazilian oil major Petrobras, where smooth-running aviation operations are core to the bottom line. There she supervised the implementation of Safety & Quality Management Systems, Operational and Maintenance Procedures, Flight Training, Helideck Audits, Search and Rescue and Crisis Management for all offshore helicopter operations.

Since joining us in 1999, her cultural background naturally led Liège to gravitate towards projects in Latin America, where she also evaluated the financial viability of cargo expansion plans at airports in Agualeguas, Guanajuato, Vera Cruz and Caracas as well as the bid preparation for FRAPORT of the Airport Concession of Grupo Pacifico, Mexico. At Mexicana de Aviación, her Added Value Analysis in the cabin crew and training departments translated into significant improvement in performance and customer satisfaction benefits.

Liège has been with the Lufthansa Group since joining, degree in Industrial Engineering in hand, the Controlling Operations unit at Lufthansa German Airlines in September 1997.

Liège is fluent in English, German, Spanish and Portuguese.