



FIT FOR IOSA

Make the world a safer place to fly
and benefit from Lufthansa Consulting's gap analysis.
Identify the necessary steps for your airline to fulfill the
IOSA requirements.

This unique offer includes a one week in-house workshop
followed by an action and investment plan for 20.000 EUR.

Would you like to know more?

Please contact us at mail@lhconsulting.com



Lufthansa Consulting

A world map is visible in the background, rendered in shades of blue and white. The map is centered on the Atlantic Ocean, showing the continents of North America, South America, Europe, Africa, and Australia. The map is overlaid on a dark blue gradient background.

Your benefits

- Performance of a Gap Analysis to determine the status-quo of your organizational documentation and processes in the context of conformity with the IOSA Standard Recommended Practices (ISARP's)
- In case of a previous IOSA audit: Review of the results of the previous audit in all areas and introducing methods and strategy for preparing for the new audit (and IPV)
- Development and/or upgrade of required operational documents (Manuals, Administrative Directives, etc.)
- Review and Analysis of the operational documentation and the processes and procedures
- Support in establishing Flight Safety Management System and implementation guidance
- Professional support in developing Corrective Action Plans for closing findings
- Tailored Training Modules in Aviation Quality Management
- Providing an on-going review of progress
- Providing advise on best industry practice on matters arising

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You would like to know more:

Within the eight IOSA sections the following scope of service is being delivered:

⑧ Corporate Organization and Management Systems

The compliance of the organization and the management system with the IOSA standards will be analyzed. Among key issues are quality management, safety management system and emergency response plan. The organizational structure ensuring a risk analysis program and business contingency will be also analyzed.

① Flight Operations

Subject to investigation are line operations, technical operations and flight crew qualification. Training standards and training levels are analyzed in the light of IOSA Standards and Recommended Practices (**ISARPs**). The organization and responsibilities (e.g. job descriptions) are examined concerning flight safety, accident prevention program and quality standards.

② Operational Control and Flight Dispatch

Aircraft and crew assignment, flight planning and flight preparation, operational control processes as well as post flight operation are being analyzed. This includes the retention of flight documents, personnel recruitment, qualification, certification and training.

③ Aircraft Engineering and Maintenance

The analysis includes, among others, maintenance planning and engineering activities and material management procedures. Outsourcing and Product Control are also subject of the analysis.

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You would like to know more:

Within the eight IOSA sections the following scope of service is being delivered:

④ Cabin Operations

The operational documentation such as cabin attendants manual and training manuals are checked for compliance to IOSA standards. Focus will be put on emergency equipment, safety and security standards as well as training requirements.

⑤ Aircraft Ground Handling

Ground handling procedures and ramp operations will be checked. Special attention is given to subcontractor surveillance, incident response, weight and balance and passenger and baggage services, deicing and fueling procedures. Qualification and training of ground handling personnel will also be examined.

⑥ Cargo Operation

The cargo operation including instructions and procedures are checked for compliance to IOSA standards. Documented and implemented standards with regard to dangerous goods handling, incident response, security procedures and cargo acceptance will be examined.

⑦ Operational Security

Procedures, check lists and security manuals will be analyzed. Qualification, equipment and training of the security personnel will be subject to control. Preventive security measures such as aircraft security, access control, procedures for carriage of weapons, cabin and hold baggage procedures, cargo, mail and supplies are in focus in this area.